



September 20, 2021

Dear Richfield Township Resident,

American Waste a GFL Environmental Company, is thrilled for the opportunity to be the waste service provider for Richfield Township starting October 5th, 2021. We would like to formally introduce ourselves and welcome you to our family. We are a company that has serviced Michigan for over 40 years. While our business has grown and evolved, our commitment to providing excellent customer service has remained the same. We are excited to extend our services to you!

We will be delivering new totes to your locations prior to October 5th. Your current provider will continue to service their totes up to October 1ST. Starting October 5th, **we will only service your new GFL totes**. Please **do not** continue to use your old provider's tote.

To ensure timely service, please have your totes curbside the **night before** your pick-up day. As a Richfield Township resident, your service will include:

- Delivery of a 96-gallon trash tote (black with green lid)
 - You may add an additional tote by contacting GFL Office (Yearly Fee \$60)
 - Call the Township to have your house numbers stenciled on your tote (989-389-4994)
 - Weekly curbside trash pickup: **TUESDAY, WEDNESDAY, and THURSDAY:**
 - First service date-
 - Section A- October 5th**
 - Section B- October 6th**
 - Section C- October 7th**
 - One large item per month removed on the 1st regular service day of the month
 - Weekly yard waste pick up on FRIDAYS: May and November (Every Week)
 - Bi-Weekly yard waste pick up on FRIDAYS: June through October (Every other week)
- ***All yard waste bags must be placed in biodegradable Kraft paper bags or placed in 30-gallon cans, clearly marked yard waste.*****

American Waste/GFL Environmental prides itself on customer service and we look forward to extending excellent service to Richfield Township residents beginning in July. For further questions regarding your service with American Waste/GFL Environmental you can reach our local office at 989-588-6000 or our CustomerService Call Center at 231-943-8088.

Sincerely,

American Waste a GFL Environmental USA Company

Kalkaska
231.258.9030

Traverse City
231.943.8088

Elmira – Charlevoix – Gaylord
231.547.2162

Harrison – Clare County
989.588.6000

Lake City – Cadillac
231.839.5926